

## How to 'CANCEL' a Globe SafeDial Wireless Unit

Cancelling a Globe SafeDial Wireless unit is a simple process but it does follow a different procedure to Permaconn.

As ownership and control of a SafeDial unit resides with the Bureau (rather than the Control Room), Globe Wireless (as an independent party to the Control Room) will assist with all cancellation requests.

To CANCEL a unit:

- Send an email to Globe Wireless (**support@globetelecom.com.au**) requesting the cancellation of a unit or units.

The email should include the following information:

- Serial Number of the unit
  - Account Code (if known)
  - Requested date of cancellation
- Await email response from Globe Wireless to confirm completion of cancellation.

